

ULTRA-LITE **shutters**

General Maintenance

Recommended maintenance is a guideline to maintaining the appearance and longevity of your Ultra Lite product. It is recommended to perform general maintenance on your products twice a year in order to keep your product in top working condition.

Cleaning Process for Outdoor Production

Your Ultra Lite product, like any outdoor product will collect dirt, dust and debris. It is important to clean the product so that these things do not hamper the operation of the device.

In order to clean your product, raise the curtain into the upper position and, with warm soapy water and a soft brush or cloth, clean the guide rail channels. Then, close the curtain, lowering it to its bottom position and use a garden hose or hose attachment with mild pressure to clean the curtain, guide rails and box covering. It is important that you do not use a pressure washer. Doing so may force water into areas that may damage the shutter.

Ensure the wiring of the motor does not impede into the curtain area, make sure that a drip loop is present to divert water away from the motor and ensure caulking is used to seal the area around the shutter. If the sealant is degraded and not performing, it is recommended to replace it. If flashing is used to divert water over the shutter, ensure it is still properly installed and performing its function appropriately.

Cleaning Process for Indoor Production

The cleaning process for an indoor shutter is simpler than an outdoor product but just as important. Raise the curtain into the upper position and, with warm soapy water and a soft brush or cloth, clean the guide rail channels. Warm soapy water and a soft cloth can be used to clean the entire shutter.

Ensure the wiring of the motor does not impede into the curtain area, make sure that a drip loop is present to divert water away from the motor and ensure caulking is used to seal the area around the shutter. If the sealant is degraded and not performing, it is recommended to replace it. If flashing is used to divert water over the shutter, ensure it is still properly installed and performing its function appropriately.

Winter Conditions

During winter conditions, ensure the curtain and guide rails are clear of any ice, frost, or snow build up before raising the shutter into the box. Raising the shutter with frozen debris attached to the curtain, end slat, or packed into the guide rails could cause damage to the roll shutter. Additionally, use caution not to raise a curtain that is very wet or has efficient moisture on it during freezing conditions as it may cause the curtain to freeze inside the hood.

If snow is packed on the shutter and the curtain is raised, the snow will increase the diameter of the rolled-up curtain causing the curtain to be rolled inside the hood. If this occurs, please contact your installation expert for assistance in properly correcting the issue. It is not advised to attempt operation until this issue is corrected as this may cause damage to the product.

Limited Use

If your roll shutter has been in the closed/down position for an extended period, it is important to rinse off the shutter before operating to remove any debris that has collected. If you have a manually operated shutter, having the torsion set at that position for so long may have caused the spring to permanently stretch and may require re-torquing. It is advised to follow the cleaning process before operating a shutter that has been idle for an extended period.